

Pricelist

Version 3.0 Valid as of 01.08.2020

Type of service	Fee		
1. Account management and identification			
1.1.1. Account opening	Free of charge		
1.1.2. Monthly account maintenance fee	Free of charge		
1.1.3. Monthly account administration fee, when customer:			
has not logged in to his/her account in 12 months	50 € per month		
has not initiated at least one payment transaction in 1 month	10 € per month		
1.1.4. Keeping account balance over 100 000 EUR	0.1% per month		
1.1.5. Account Closure initiated by customer	Free of charge		
1.1.6. Investigation and closing of an account of the Customer with whom the Institution has terminated cooperation ¹	Actual investigation expenses		
1.1.7. Keeping of funds on the current account of the Customer with whom the Institution has terminated cooperation	50 € per month		
1.2. Account management for Business Customers	SEPA country	Non SEPA country	Offshores countries residents
1.2.1. Account opening	Free of charge	200 €	500 €
1.2.2. Account opening application processing and document review fee ¹	200 €	500 €	2000 €
1.2.3. Monthly account maintenance fee	10 €	20 €	30 €
1.2.4. Monthly account administration fee, when customer:			
has not logged in to his/her account in 12 months	200 €	200 €	200 €
has not initiated at least one payment transaction in 1 month	100 €	100 €	100 €

Type of service	Fee	
1.2.5. Investigation and closing of an account of the Customer with whom the Institution has terminated cooperation ²	Actual investigation expenses	
1.2.6. Keeping of funds on the current account of the Customer with whom the Institution has terminated cooperation	50 € per month	
1.2.7. Keeping account balance over 100 000 EUR	0.1% per month	
1.3. Customer identification		
1.3.1. Personal identification	Free of charge	
1.3.2. Identification by uploading documents in the System	Free of charge	
1.3.3. Identification by electronic signature	Free of charge	
1.3.4. Registry statements for companies - obtaining data or information from a reliable and independent sources	Actual expenses	
1.4. Information about accounts	Scan copy	Delivery service
1.4.1. Account statement in the System	Free	n/a
1.4.2. Receiving a statement of account confirmed with a stamp and signature, for the period up to 12 months upon Customer's request	3 € up to 20 pages + 5 € per page over 20 pages	50 € + actual expenses
1.4.3. Receiving a statement of account confirmed with a stamp and signature, for the period above 12 months upon Customer's request	7 € up to 20 pages + 5 € per page over 20 pages	50 € + actual expenses
1.4.4. Written confirmation about a completed transfer	10 €	50 € + actual expenses
1.4.5. Copy of a transfer confirmed with a stamp and signature	5 €	50 € + actual expenses
1.4.6. Reference letter (on existence of closure of account, account transactions and account balance)	10 €	50 € + actual expenses
1.4.7. Recommendation letter (non-standard reference)	300 €	50 € + actual expenses
1.4.8. Confirmation of Auditor's request	By individual agreement, min 150 €	50 € + actual expenses
2. Electronic channels		
2.1. Mobile application		
2.1.1. Download and installation	Free of charge	

Type of service	Fee		
2.2. Internet Banking system			
2.2.1. Agreement conclusion	Free of charge		
2.2.2. Monthly fee	Free of charge		
2.2.3. Additional internet bank system user	Free of charge		
2.2.4. User's password unlocking	Free of charge		
3. Transfers			
3.1. Transfers within the Institution			
3.1.1. Transfer between the accounts of one Customer	Free of charge		
3.1.2. Transfer between the accounts of different Customers	0,5% (min 5 €, max 500 €)		
3.2. SEPA payments³ for Private Customers	EU residents	Non-EU residents	
3.2.1. SEPA transfer crediting	Free	Free	
3.2.2. SEPA outgoing payment	0,36 €	25 €	
3.3. SEPA payments³ for Business Customers	EU residents	Non-EU residents	Offshores countries residents
3.3.1. SEPA transfer crediting	Free	3 €	10 €
3.3.2. SEPA outgoing payment	0,36 €	25 €	100 €
3.4. Regular payment			
3.4.1. Registration	Free of charge		
3.4.2. Execution	According transfer's fees		
3.4.3. Changes in transfer	Free of charge		
3.5. Transfer's additional services			
3.5.1 Fee for refund when payment cannot be credited to the account of the recipient (e.g. due to incorrect payment data)	50 € + actual bank expenses		

Type of service	Fee
3.5.2. SEPA transfer cancellation	10 € (when not yet sent from the bank) 200 € (when sent from the bank)

Card fees

Version 1.0 Valid as 15.03.2021

Type of service	Fee
1. MasterCard Debit payment card (EUR)	
1.1. Order and delivery	
1.1.1. Card issuance, renewal, closure	Free of charge
1.1.2. Monthly maintenance fee	
1.1.2.1 Active card - at least one operation in 12 months	Free of charge
1.1.3. Inactive card - no operations in 12 months	10 € per month
1.1.3. Card delivery - express only	Free of charge if account balance is € 20.00 or more
1.1.4. Card replacement	
1.1.4.1 When replaced before the expiry date	30 €
1.1.4.2 When replaced due to its expiration	Free of charge
1.2. Payments and Cash	
1.2.1 Currency conversion fee when purchase or cash withdrawal in a non-Euro currency	1.00%
1.2.2. Cash withdrawals	
1.2.2.1 ATMs in EU countries	1.5%, min 4.95 €
1.2.2.1 ATMs in non-EU countries	2.0%, min 9.95 €
1.2.2.3 Banks cash department	3.0%, min 9.95 €

Type of service	Fee
1.2.2.4 Neocard cash department	0.5%, min 2.95 €
1.2.3 Balance inquiry	4.95 € per request

¹ according to clause 18.1.7 of General Electronic Money and Payment Service Agreement, rate 100 € per hour, max 5000 €

² according to clause 18.1.7 of General Electronic Money and Payment Service Agreement, rate 100 € per hour, max 50000 €

³ SEPA transfers in Euros to the financial institutions registered in Lithuania or SEPA member states of European Economic Area: Austria, Belgium, Bulgaria, Czech Republic, Denmark, France, Greece, Estonia, Italy, Ireland, Island, Cyprus, Latvia, Lithuania, Liechtenstein, Luxembourg, Malta, Netherlands, Norway, Poland, Portugal, Romania, Slovakia, Slovenia, Finland, Spain, Hungary, Germany, Sweden. Switzerland and Monaco Bank transfers will be processed with shared fees (SHA).