

Card fees

Version 1.0 Valid as 15.03.2021

Type of service	Fee
1. MasterCard Debit payment card (EUR)	
1.1. Order and delivery	
1.1.1. Card issuance, renewal, closure	Free of charge
1.1.2. Monthly maintenance fee	
1.1.2.1 Active card - at least one operation in 12 months	Free of charge
1.1.3. Inactive card - no operations in 12 months	10 € per month
1.1.3. Card delivery - express only	Free of charge if account balance is € 20.00 or more
1.1.4. Card replacement	
1.1.4.1 When replaced before the expiry date	30 €
1.1.4.2 When replaced due to its expiration	Free of charge
1.2. Payments and Cash	
1.2.1 Currency conversion fee when purchase or cash withdrawal in a non-Euro currency	1.00%
1.2.2. Cash withdrawals	
1.2.2.1 ATMs in EU countries	1.5%, min 4.95 €
1.2.2.1 ATMs in non-EU countries	2.0%, min 9.95 €
1.2.2.3 Banks cash department	3.0%, min 9.95 €
1.2.2.4 Neocard cash department	0.5%, min 2.95 €
1.2.3 Balance inquiry	4.95 € per request